

## QUALITY POLICY

Jomasa's Quality Policy is governed by the following principles:

- Ensure the satisfaction of its customers through leadership in the quality of its products and services, as well as compliance with customer, technical and legal requirements relevant to the activity it performs;
- Always seek new solutions that enable the continuous improvement of the quality of its processes, both personally and organizationally, through the training, commitment and commitment of all employees and internal audits and corrective and preventive actions that allow it to meet its strategic objectives;
- Promote close cooperation with its Suppliers, focusing on strengthening the partnership in order to allow mutual development;
- At Jomasa, we are committed to designing, manufacturing, and servicing waste treatment equipment that meets the highest standards of quality, environmental responsibility, and customer satisfaction.
- We intend to:
  1. Provide durable, efficient, and safe waste treatment solutions that support sustainable waste management practices.
  2. Comply with all relevant environmental regulations, industry standards, and customer-specific requirements.
  3. Foster a culture of continuous improvement in our processes, products and services.
  4. Invest in innovation and technology to meet the evolving needs of the waste management industry.
  5. Empower our employees with the training, tools, and accountability they need to maintain high quality across operations.
  6. Build strong partnerships with customers by providing reliable support and technical expertise.
- Quality is at the heart of our mission to promote cleaner and more sustainable communities through effective waste treatment solutions.
- The Quality Policy is approved by Jomasa's Management and duly disclosed so that it is taken into account by all employees of the organization.

**There are those who call it MISSION. We call it PASSION.**